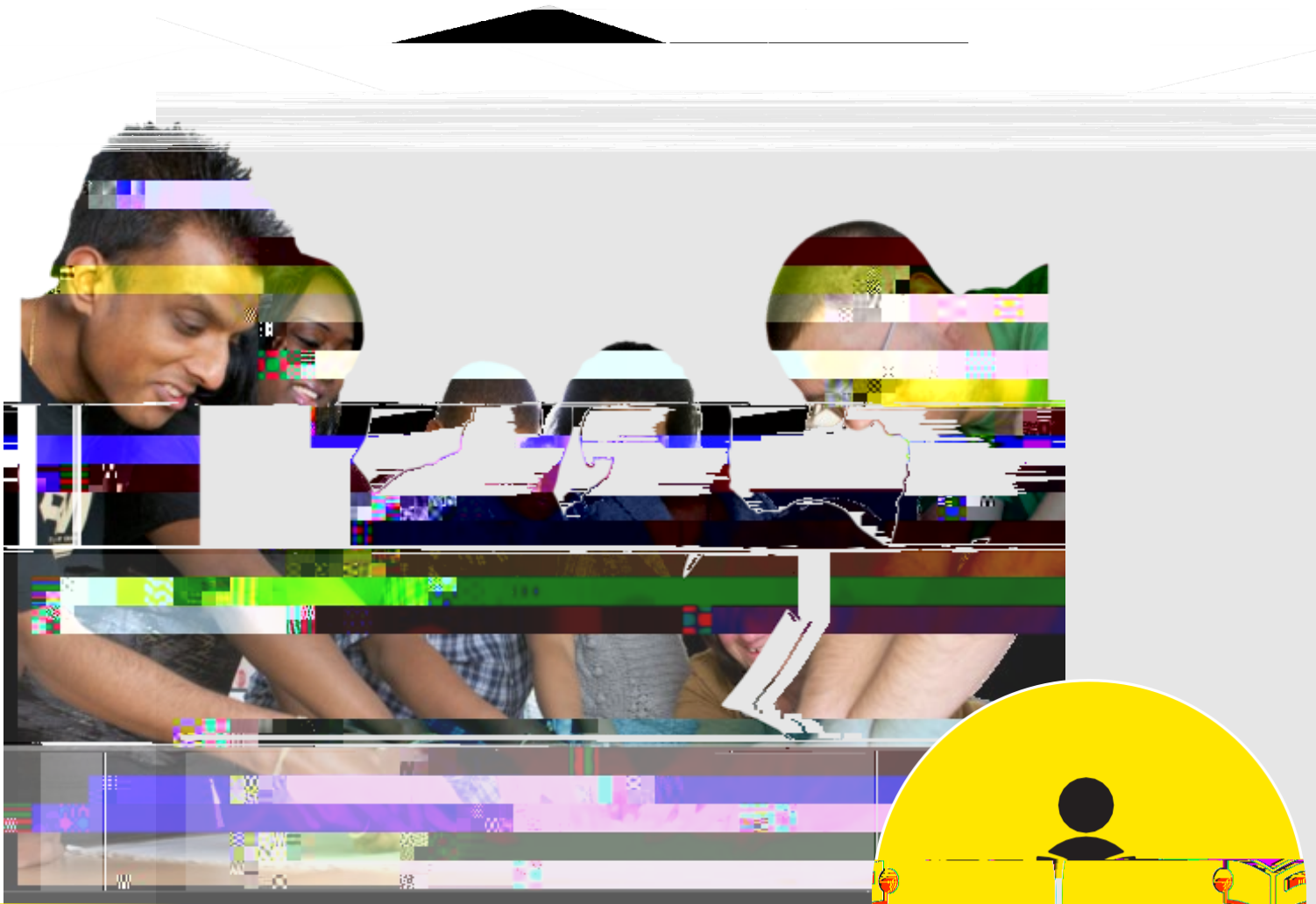




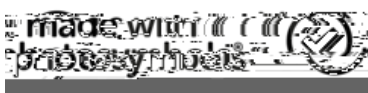
Using the NDIS

The Enable In project



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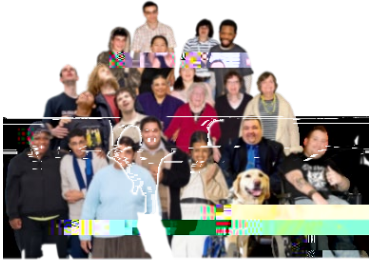
Report by Sandra Gendera, Karen R Fisher and
Isabella Burton-Clark



About Enable In

The National
Disability Insurance Scheme gives
people with disability money for
suppor NDC81ah73S

The people who used Enable In



400 people used Enable In.



They used it in person, by phone or in groups.



People asked Enable In about the NDIS and other supports they needed in their life.

About the research



Enable In wanted to know how to give information to people who do not know about the NDIS.



Researchers at the University of NSW did the study about Enable In.



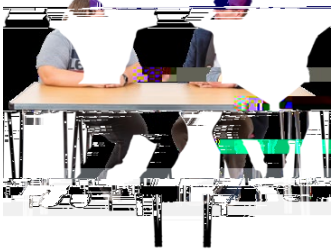
The researchers did the study together with the Enable In team.

The Enable In team included people with disability.



People with disability gave advice to Enable In about what the project could do better.

How we did the research



We talked to people who used Enable In.



We talked to the workers in Enable In.



We talked to the service providers who worked with Enable In.



We looked at information about the people who used Enable In.

How Enable In helped people



People with disability said
Enable In supported them well.



They liked Enable In workers
because they were
friendly
respectful
understanding
they had time.



Some people became confident to
speak out for themselves and
other people.

Working with service providers

Enable In also worked with service providers.

Enable In showed service providers how to better support people with disability

Tips for other services to help people get NDIS support



Enable In found good ways to give people information about NDIS.

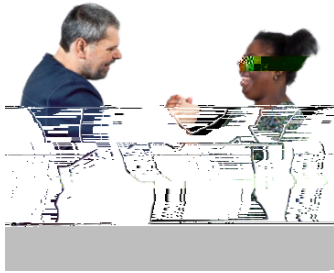


Some people first need to trust a service.



Building trust takes time.

Services need to take time, so the person can get to know them.



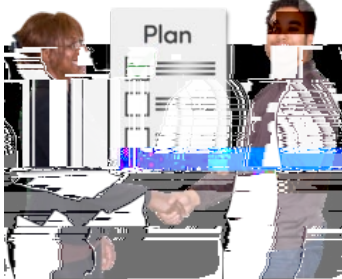
Another way to gain trust is when workers do exactly what they said they would do.



Some people trust information about NDIS from a Disabled People's Organisation.

Summary

People need support to know about NDIS so they can get the services they need.



Some people first need to trust a service.

Building trust takes time.



For more information about the project, go to this link

[Enable In – People with Disability Australia \(pwd.org.au\) Enable In action research | Social Policy Research Centre – UNSW Sydney](#)